



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Darryl Hymel Art Unit: 2142
Serial No.: 09/505,318
Filed: February 16, 2000
For: AC MULTIMEDIA CUSTOMER CONTACT
WITH DELAY ANNOUNCEMENTS
Attorney
Docket No.: 75339
Examiner: Vu, Thong H.

AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Decision on Appeal of August 30, 2005, please amend the above-identified application as follows: